

Game Farm (Reserve)
Manager / Owner
Mpumalanga Province

Date:
14 September 2018

Enquiries:
Tel +27 860 037 566
Eskom Contact Centre

Dear Sir / Madam

URGENT NOTICE: RISK WHEN ACCESSING GAME FARMS (RESERVES) PROPERTY

The recent development of increasing game farms (reserves) around the country poses serious challenges to Eskom which were not experienced in the past. Eskom is experiencing challenges to access the property due to the following reasons:

- Wild game being regarded as dangerous e.g. buffalo, elephants, ostriches, etc.
- Motorised gates not functioning during supply interruptions or not having an Eskom lock available to gain access.
- Eskom staff not being made aware of when or if hunting is taking place on the property.
- Risk of poachers entering such property disguised as Eskom staff or Eskom contractors.
- Large animals like buffalo and giraffes being electrocuted when rubbing against poles or crossing under power lines.

Where such game farms (reserves) were established in areas where Eskom already has network infrastructure in place, property owners are required to inform Eskom of any change in farming activities. The customer's information will be updated on Eskom's system to reflect the type of farming now being conducted on the property and the risks involved, if any.

The subsequent addition of large game on a property with Eskom infrastructure in place increases the possibility of added risks to the existing infrastructure. These risks may vary, but typically relate to contact incidents with giraffes where the standard clearance of powerlines is not adequate. Similarly, there are also instances where the powerline poles are damaged or completely pushed over by larger animals.



Eskom would therefore like to raise awareness of these risks to property owners with game (large animals) in order for them to contact us in an effort to mitigate such risks. Should you require any further information, please contact our Contact Centre on 0860 037 566.

The issuing of this letter serves the purpose of informing the property owner/manager of the risks involved where game and or large animals are present, to legally comply with Eskom's requirements as stated. Kindly refer to Annexure A where your signature is required in acknowledgement.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Chris Greg Lekhuleni'.

Chris Greg Lekhuleni

MIDDLE MANAGER: CUSTOMER RELATIONS MANAGEMENT



URGENT NOTICE: RISK WHEN ACCESSING GAME FARMS (RESERVES) PROPERTY

Acknowledged by: Game Farm (Reserve) Manager / Owner:

The acknowledgement serves the purpose of Eskom informing the property owner/manager of the risks involved where game and or large animals are present, to legally comply with Eskom's requirements as stated in the Eskom Standard conditions of Supply (Annexure A)

STANDARD CONDITIONS OF SUPPLY FOR
SMALL SUPPLIES WITH CONVENTIONAL METERING

ANNEXURE 'A'
(Rev June 2015)

IMPORTANT NOTICE

In terms of Section 49 of the Consumer Protection Act 68 of 2008 the CUSTOMER's attention is drawn to the notice set out hereunder which is referred to in various clauses in this Agreement which contains either a limitation of risk or liability of ESKOM, or constitute an assumption of risk or liability by the CUSTOMER or an indemnification of ESKOM.

By signing here the CUSTOMER acknowledges that he/she/it has made itself/herself/himself aware of each individual clause contemplated in this notice and has raised concerns (including queries about technical terms mentioned in the Agreement and/or requested that the CUSTOMER be given an opportunity to consult an expert regarding the technical terms), if any with ESKOM in respect of the goods, its component parts and/or related services, assumes an obligation to ensure proper usage as described in the instructions or as used generally, its component parts and/or related services and is aware that the signature and/or initial made next to the indicated clauses and below this notice limits the liability of ESKOM.

FARM / RESERVE NAME

ESKOM ACCOUNT NUMBER
(Eskom account number to record receipt of acknowledgement letter).

FULL NAME AND SURNAME

SIGNATURE

DATE

EMAIL ADDRESS